

Employees Not Reached During Call Down Drills Public Health & Wellness



KPI Owner: Matt Rhodes

Process: Diagnose and Investigate

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: Cal 2014 - 40.6% empls not reached Goal: No more than 15% employees not reached. Benchmark: TBD	Data Source: Internal Records Goal Source: Executive Leadership Benchmark Source: TBD	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: Percentage of personnel who do not confirm notification within 60 minutes Why Measure: Evaluate ability to rapidly notify personnel in case of emer Next Improvement Step: Determine and Quantify Root Causes

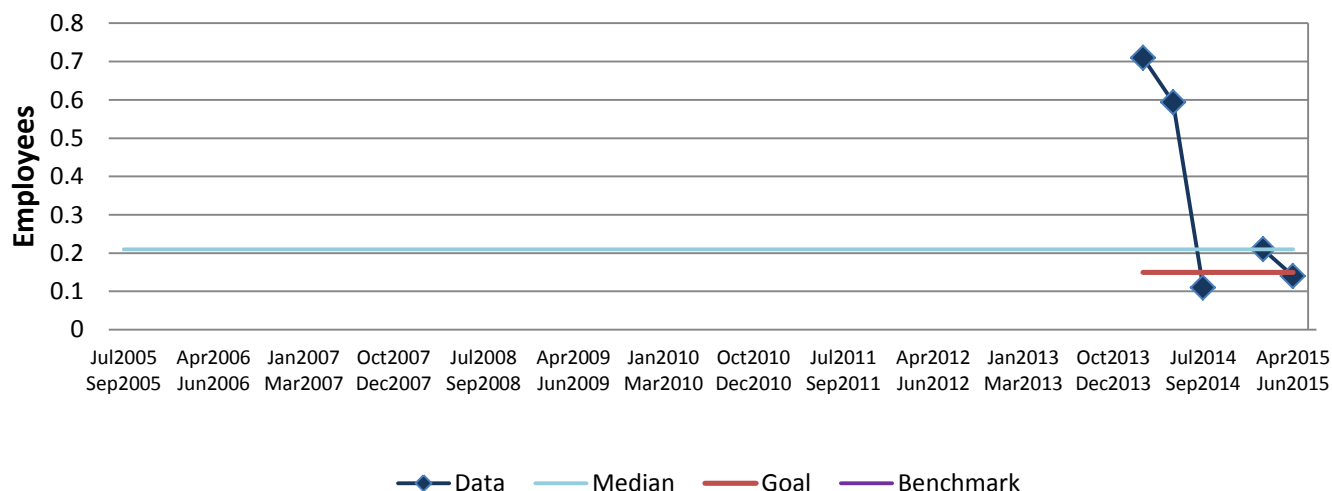
How Are We Doing?

Jul2010-Jun2015 5 Year Goal	Jul2010-Jun2015 5 Year Actual		Apr2015-Jun2015 Goal	Apr2015-Jun2015 Actual	
15%	35%		15%	14%	
Employees	Employees		Employees	Employees	

Employees Not Reached During Call Down Drills



Good



Root cause analysis is not necessary because there is no gap between the goal and current performance.